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No Show and Cancellation Policy

We understand that cancellations, no-shows, or missed appointments occur, but we require a **24-hour cancellation notice** before the scheduled appointment.

- I. **If a patient fails to cancel at least 24 hours in advance, there will be a \$25 fee.**
- II. **If a patient cancels more than four times in a row, there will be an \$80 fee before the fourth appointment.** After the fourth cancellation, it is an \$80 fee for each subsequent cancellation.
- III. **No-show, no-call, or missed appointment will incur a \$25 fee.**
- IV. This fee is non-refundable and non-billable to the insurance. It must be collected before scheduling another appointment or additional services.
- V. The policy applies to all patients, including Medicare and Medicaid.
- VI. As a courtesy, appointment reminders are sent automated, and if necessary or requested, we make reminder calls. If an appointment reminder is not received, the policy remains in effect.